

## Online Payment Terms & Conditions

By accessing, browsing and/or using [www.mdoctorshub.com](http://www.mdoctorshub.com) online payment gateway, you agree to the following terms. This page contains the terms and conditions concerning your use of the Mahabir Doctor's Hub online payment website. By accessing this site, you agree to be bound by the following terms and conditions.

- I/We agree and accept the services provided by Mahabir Doctor's Hub Enterprise Limited at my/our request to carry out my requested service payments through instructions on my/our account, given by me/us.
- I/ We no objection whatsoever, to the Payment Gateway providing my/our billing details to the Bank.
- The User agrees that the debit/credit card details provided by him/ her for use of the aforesaid Service(s) must be correct and accurate and that the User shall not use a debit/ credit card, that is not lawfully owned by him/ her or the use of which is not authorized by the lawful owner thereof. The User further agrees and undertakes to provide correct and valid debit/credit card details.
- Mahabir Doctor's Hub shall use reasonable endeavors to check the accuracy of the information published on its site.
- The contents of Mahabir Doctor's Hub.com cannot be reproduced, modified, transferred, distributed, republished, downloaded, posted or transmitted in any form or by any means including but not limited to electronic, mechanical photocopying or recording without the prior written permission of Mahabir Doctor's Hub Enterprise Limited. You agree that the material and content contained within or provided by [www.mdoctorshub.com](http://www.mdoctorshub.com) is for your own personal use only and may not be used for commercial purposes or distributed commercially.
- If your PC does not support relevant technology including but not limited to encryption you may not be able to use certain services or access certain information on [www.mdoctorshub.com](http://www.mdoctorshub.com).
- We may suspend or vary the whole or any part of the service offered on [www.mdoctorshub.com](http://www.mdoctorshub.com) for any reason, at any time at our sole discretion.
- Mahabir Doctor's Hub and/or the Payment Service Providers shall not be liable for any inaccuracy, error or delay in, or omission of (a) any data, information or message, or (b) the transmission or delivery of any such data, information or message; or (c) any loss or damage arising from or occasioned by any such inaccuracy, error, delay or omission, non-performance or interruption in any such data, information or message.
- Mahabir Doctor's Hub rights, obligations, undertakings shall be subject to the laws in force in India, as well as any directives/ procedures of Government of India, and nothing contained in these Terms and Conditions shall be in derogation of Mahabir Doctor's Hub right to comply with any law enforcement agencies request or requirements relating to any User's use of the website or information provided to or gathered by Mahabir Doctor's Hub with respect to such use.
- In the event there is any claim for/ of charge back by the User for any reason whatsoever, such user shall immediately approach the billing counter with his/ her claim details. No claims for refund/ charge back shall be made by any User to the Payment Service Provider(s) and in the event such claim is made it shall not be allowed. Refunds will be allowed and made online only if the service is not rendered by the concerned clinic for any reason after receiving the payment, or the admission of the patient is cancelled for any reason or the amount deposited exceeds the bills for the services rendered by the clinic.
- Server Slow Down/Session Timeout: In case the Website or Payment Service Provider's webpage, that is linked to the Website, is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', the User shall, before initiating the second payment, check whether his/her Bank Account has been debited or not and accordingly resort to one of the following options:
  - In case the Bank Account appears to be debited, ensure that he/ she does not make the payment twice and immediately thereafter
    - Check the **Manage your payment** option to validate your recent transaction.
    - Contact Payment Gateway customer support via e-mail or any other mode of contact as provided by Mahabir Doctor's Hub to confirm payment.
  - In case the Bank Account is not debited, the User may initiate a fresh transaction to make payment.
- Mahabir Doctor's Hub and the Payment Service Provider(s) assume no liability whatsoever for any monetary or other damage suffered by the user on account of:
  - the delay, failure, interruption, or corruption of any data or other information transmitted in connection with use of the Payment Gateway or Services in connection thereto; and/ or
  - Any interruption or errors in the operation of the Payment Gateway.
- The User agrees, understands and confirms that his/ her personal data including without limitation details relating to debit card/ credit card transmitted over the Internet may be susceptible to misuse, hacking, theft and/ or fraud and that Mahabir Doctor's Hub or the Payment Service Provider(s) have no control over such matters.
- Although all reasonable care has been taken towards guarding against unauthorized use of any information transmitted by the User, Mahabir Doctor's Hub does not represent or guarantee that the use of the Services provided by/ through it will not result in theft and/or unauthorized use of data over the Internet.
- The User agrees that any communication sent by the User vide e-mail, shall imply release of information therein/ therewith to Payment Gateway. The User agrees to be contacted via e-mail on such mails initiated by him/ her.
- **Payment Gateway Disclaimer** - The Service is provided in order to facilitate access to avail and pay the services offered online. Mahabir Doctor's Hub or the Payment Service Provider(s) do not make any representation of any kind, express or implied, as to the operation of the Payment Gateway other than what is specified in the Website for this purpose. By accepting/ agreeing to these Terms and Conditions, the User expressly agrees that his/ her use of the aforesaid online payment Service is entirely at own risk and responsibility of the User.